

The new ISO 9001:2015 is not just Quality Management System; It is Business Management System. How high performance organizations implement ISO 9001:2015 ?

Traditional Organizations

- Think it is only Quality Management System
- Document Oriented Management System
- Dedicated people to Maintain Systems
- Prepare for Audits
- Do superficial Risk Analysis
- Separate goals for ISO and Business
- No linkage between Operational Excellence and ISO
- Only few people refer only one Standard ISO 9001

High Performance Organizations

- Think it is Business Management System
- Performance Oriented Management System
- All Leaders take responsibility
- Audit is a Routine Process. Systems are always in place
- Organizational Risk Analysis is done using SWOT & other tools.
- Integrated and Aligned Goals
- Tools like Hoshin, 5S, Kaizen, Lean, TPM, Six Sigma, FMEA are linked to ISO
- All Leaders familiar with ISO 9001, and supporting standards ISO 9000, and ISO 9004