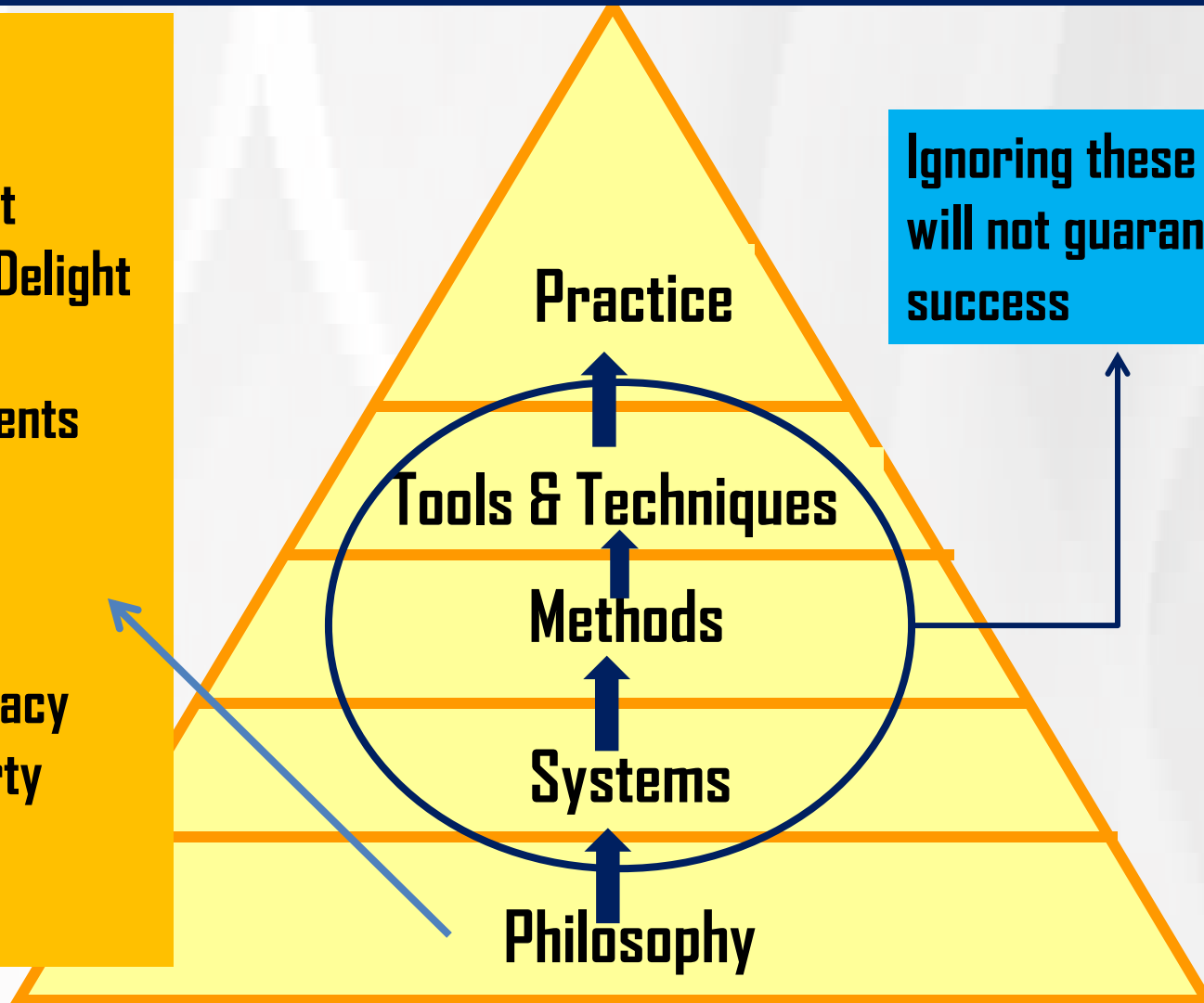


# Beware of gap between Philosophy & Practice

**Examples of Philosophies**

- Zero Defect
- Customer Delight
- Culture
- Zero accidents
- 100 ppm
- Lean/JIT
- Six Sigma
- 100 % literacy
- Zero poverty



**Ignoring these steps will not guarantee the success**

