

Thoughts of **Taiichi Ohno** – *Father of Toyota Production System* today popularly known as *LEAN*

- *“Teaching means to teach something unknown. Training means to repeatedly practice something you know until your body remembers it.”*
- *“Let the flow manage the processes, and not let management manage the flow”*
- *“Machines do not break down; people cause them to break.”*
- *“The gemba and the gembutsu have the information. We must listen to them.”*
- *“Just-in-time means that customer delight is directly transmitted to those who are making the product.”*
- *“Knowledge is something you buy with the money. Wisdom is something you acquire by doing it,”*
- *“To understand means to be able to do.”*



Lean is a Journey



Only 20% Tools & 80% Culture, Mind-set & Thinking



SEVEN STEPS
"Making Excellence a Culture"