

“Three types of people”

Type 1 : People working *IN* the system.

Type 2: People working *ON* the system.

Type 3 : People who take *SHORT-CUTS*.

We can see these three categories in organizations as well as in society. The first type of people are those who just follow the systems , policies, procedures etc. without questioning. The second type of people try to improve the system by questioning & simplifying them. The third group simply take short cuts. They neither question nor follow systems.